



BeyondEAP

Specialist employee support
for life's toughest challenges



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Planning Childcare

Questions to ask childcare providers

General questions:

- Do you have space for my child and from what date?
- How much are your fees and what do they cover?
- What would my child do on a typical day?
- How much time do you spend talking and engaging with the children and how?
- What sort of food and snacks do you provide? How will I be informed?
- Where would my child sleep and can my child sleep when he or she needs to?
- What's your policy on discipline and how do you manage behaviour?
- How do you help children feel settled and deal with anxiety or crying?
- What help are you able to offer when potty-training?
- How will you 'hand over' at the end of the day?

Nursery Questions - Additional questions:

- How many members of staff have left in the last year? Reasons?
- What qualifications does your team hold? Experience?
- Who would be looking after my child and what experience and qualifications does, he or she have?
- What's your policy on child illness?
- What outdoor provision do you have for my child?
- Do you provide 'live' viewing cams?
- Is there scope for dropping off early or picking up late?
- Are there additional activities offered and at what cost?
- How easy is it to get hold of someone during the day if I want to check on my child?
- Is it possible to contact you by email/ text/WhatsApp so that my whole office doesn't hear me calling?
- What will you do if my child doesn't want to come in?

Nanny (nanny-share) Questions - Additional questions:

- What experience do you have as a nanny? Have you any qualifications?
- Why are you leaving your current family?
- If nannying for more than one child, how do you deal with different ages?
- How would you deal with 'X' scenario?
- What are your holiday plans for the year ahead?
- How long are you happy to commit to us?

Childminder Questions - Additional questions:

- How many years have you been caring for children and what ages have you looked after?
- How many children are you registered to care for?
- How many children do you currently have and what's the gender and age mix?
- Where do the children play? (e.g. safe, clean playroom and outdoor area)
- How would you incorporate my child's preferred routine with other children's?
- What outing, activities and playgroups do you get involved in?
- Do they watch TV or DVDs?
- Do you meet with other childminders for trips out?